

Facilitating
acceptance of
a new way of
doing things

Understanding
and interpreting
change in order
to more
successfully
manage team
members
through it

Supporting Change

Purpose

Supporting Change helps managers learn to understand and to interpret change. By understanding it, managers can more clearly communicate change to their team. This clear communication helps to reduce misunderstanding and anxiety. It also helps the change initiative gain acceptance more quickly— minimizing lost productivity and decreased performance.

This program provides the tools managers need to understand and interpret change and to successfully manage their team through it. By working to support change while addressing the team's comfort level with that change, the manager can more effectively facilitate acceptance of a new way to handling issues.

Objectives

Participants completing **Supporting Change** will be able to

- Understand and interpret change and the impact on team members.
- View change and the anxiety it can cause team members as natural and inevitable.
- Assist team members as they adjust to change.
- Involve team members in the process of change.
- Help team members make the change.
- Follow up on the initial meeting to make sure adjustment to the change is going as planned.

The Training

Offered in Classroom, Online, or Blended Formats

Classroom Time: 4 hours, Online Time: 2 hours

Supported by realistic video, PowerPoint and participant workbooks

Leader's Guide plus pre- and post-training tests and applications tools

